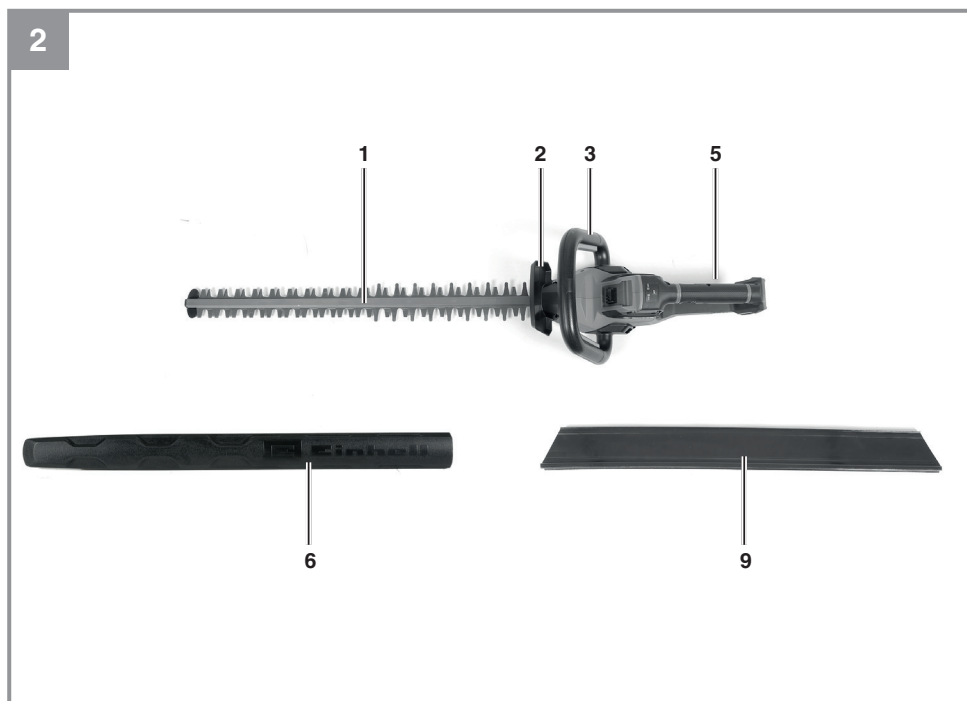
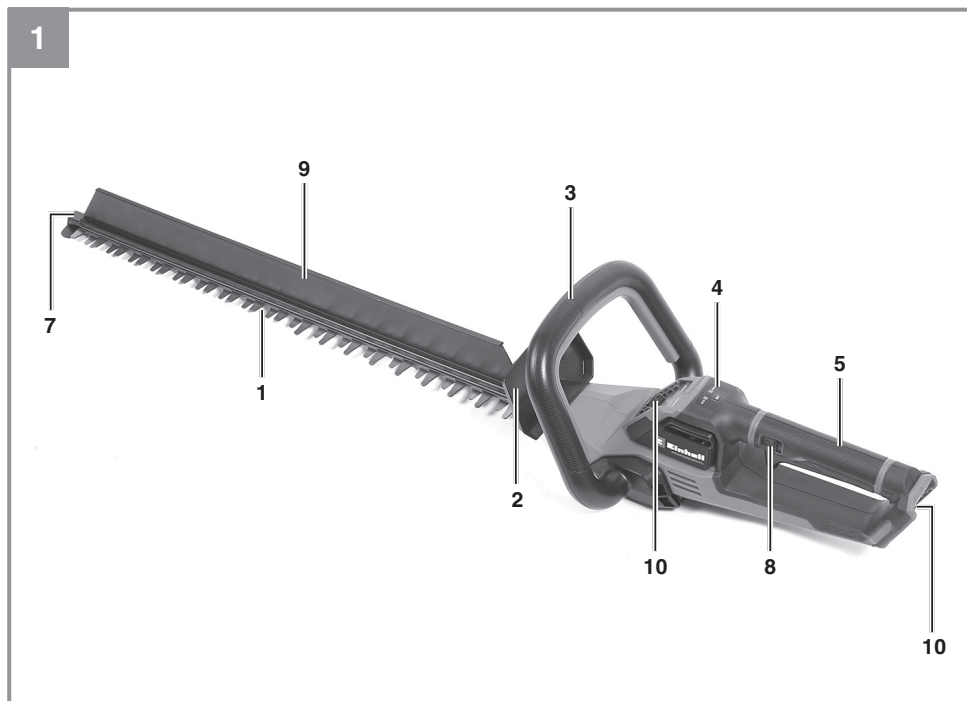


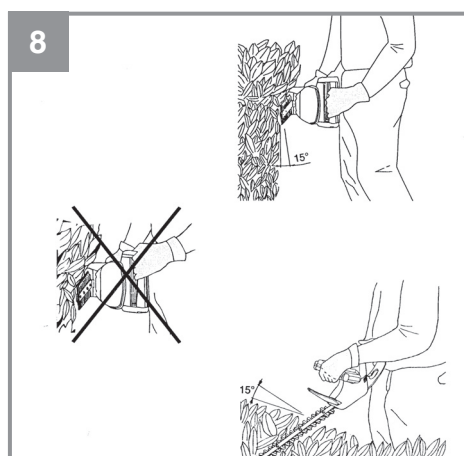
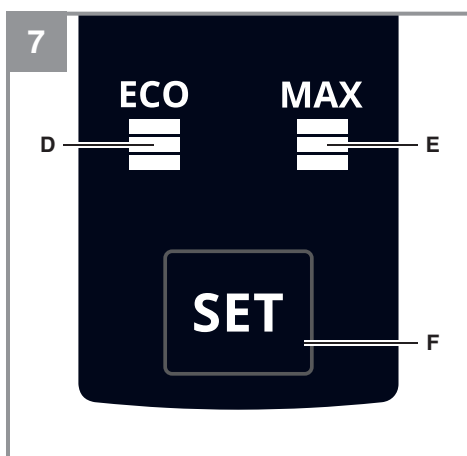
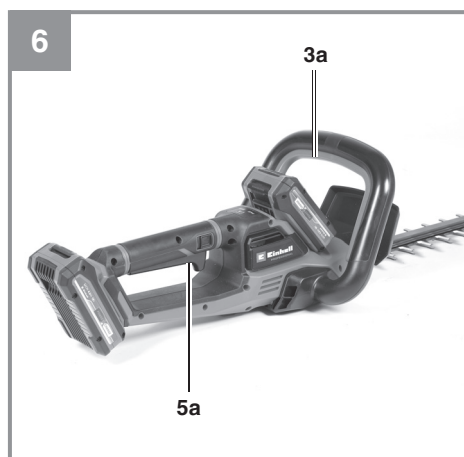
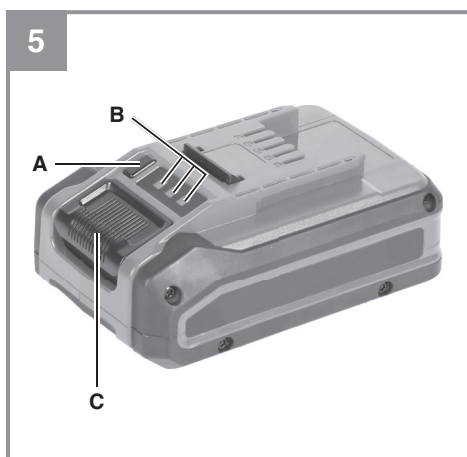
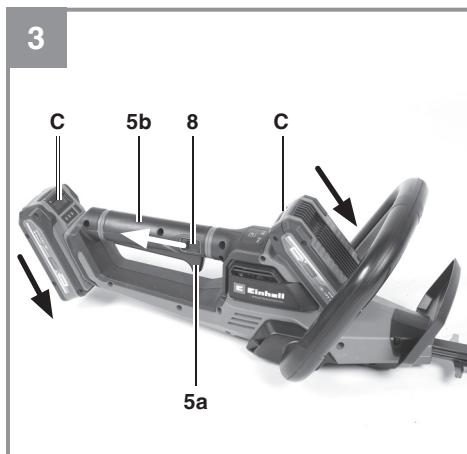


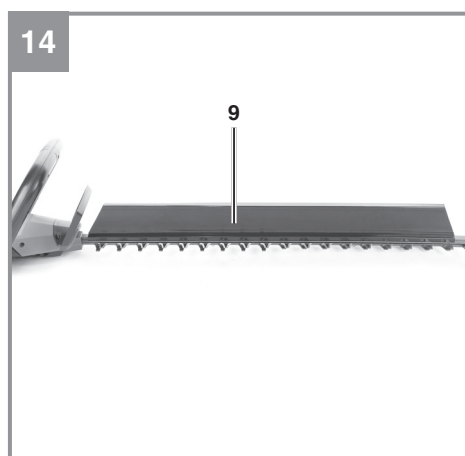
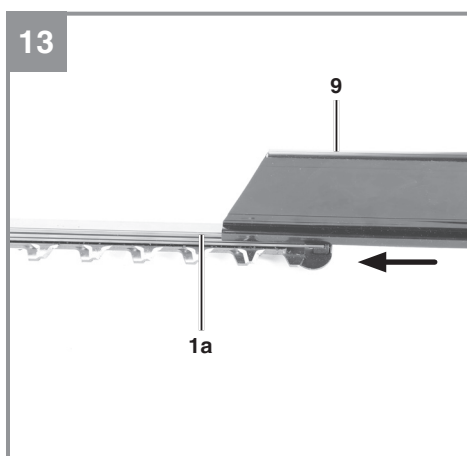
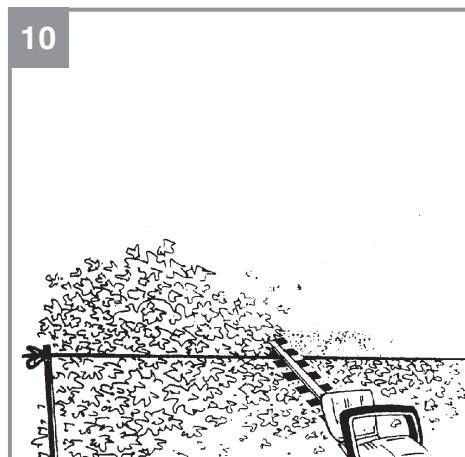
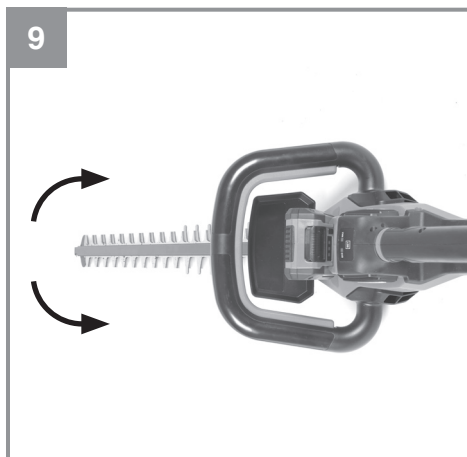
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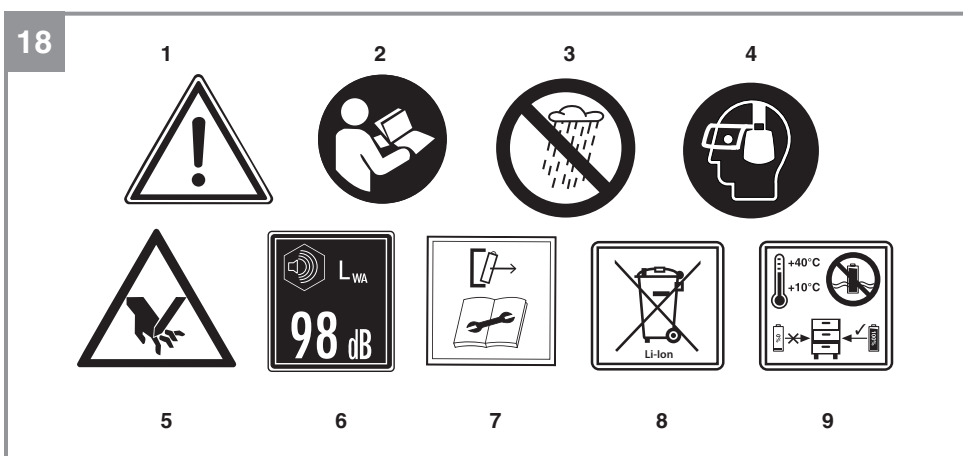
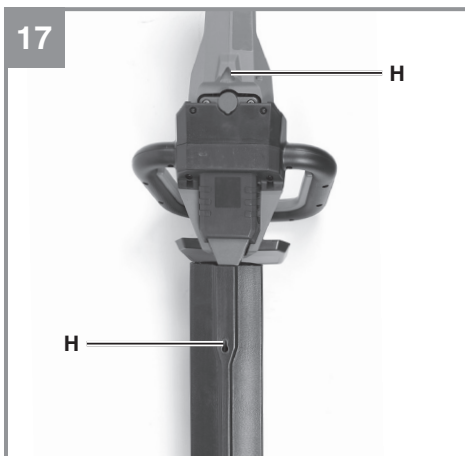
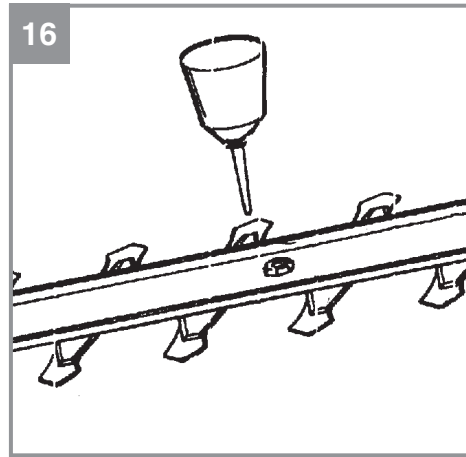
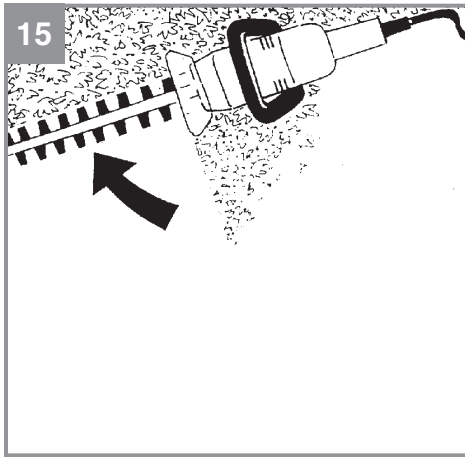
EN Original operating instructions Cordless hedge trimmer











Danger!

When using the equipment, a few safety precautions must be observed to avoid injuries and damage. Please read the complete operating instructions and safety regulations with due care. Keep this manual in a safe place, so that the information is available at all times. If you give the equipment to any other person, hand over these operating instructions and safety regulations as well. We cannot accept any liability for damage or accidents which arise due to a failure to follow these instructions and the safety instructions.

Explanation of the symbols used (see Fig. 18)

1. Warning!
2. Read the instruction manual before starting!
3. Protect from moisture!
4. Wear eye protection and ear plugs!
5. **Danger!** Moving blade. Keep hands and feet away from the blade.
6. Guaranteed sound power level
7. **WARNING** - Disconnect the battery before performing maintenance work.
8. Dispose of batteries correctly
9. Store batteries only in dry rooms with an ambient temperature of +10°C to +40°C. Place only charged batteries in storage (charged at least 40%).

1. Safety regulations

The corresponding safety information can be found in the enclosed booklet.

WARNING!

Read all safety warnings, instructions, illustrations and specifications provided with this power tool. Failure to follow all instructions listed below may result in electric shock, fire and/or serious injury.

Save all warnings and instructions for future reference.

2. Layout and items supplied**2.1 Layout (Fig. 1/ 2)**

1. Cutter rail
2. Hand guard
3. Steady grip with button switch
4. Speed controller
5. Handle with button switch
6. Cutter rail guard
7. Impact guard

8. Lock for handle
9. Cuttings collector
10. Battery mount

2.2 Items supplied

Please check that the article is complete as specified in the scope of delivery. If parts are missing, please contact our service center or the sales outlet where you made your purchase at the latest within 5 working days after purchasing the product and upon presentation of a valid bill of purchase. Also, refer to the warranty table in the service information at the end of the operating instructions.

- Open the packaging and take out the equipment with care.
- Remove the packaging material and any packaging and/or transportation braces (if available).
- Check to see if all items are supplied.
- Inspect the equipment and accessories for transport damage.
- If possible, please keep the packaging until the end of the guarantee period.

Danger!

The equipment and packaging material are not toys. Do not let children play with plastic bags, foils or small parts. There is a danger of swallowing or suffocating!

- Hedge trimmer
- Cutter rail guard
- Cuttings collector
- Original operating instructions
- Safety instructions

3. Proper use

This hedge trimmer is suitable for cutting hedges, bushes and shrubs.

The equipment is to be used only for its prescribed purpose. Any other use is deemed to be a case of misuse. The user / operator and not the manufacturer will be liable for any damage or injuries of any kind caused as a result of this.

4. Technical data

Rated voltage.....	36 V DC
Cutter rail length	720 mm
Cutting length	650 mm
Tooth spacing	30 mm
Cuts/min	2600/ 3600
Sound pressure level L_{pA}	87.2 dB(A)
Sound power level L_{WA}	95.2 dB(A)
Uncertainty K_{pA} / K_{WA}	3 dB
Guaranteed sound power level L_{WA}	98 dB(A)
Vibration a_h	4.2 m/s ²
Uncertainty K	1.5 m/s ²
Weight approx.	3.2 kg

Important!

The equipment is supplied without batteries and without a charger and is to be used only with the lithium-ion batteries of the Power X-Change series!

The lithium-ion batteries of the Power X-Change series are to be charged only with the Power X charger.

Wear ear-muffs.

The impact of noise can cause damage to hearing.

Danger!

Sound and vibration

Sound and vibration values were measured in accordance with EN 62841.

Total vibration values (vector sum of three directions) determined in accordance with EN 62841.

The stated vibration emission levels and stated noise emission values were measured in accordance with a set of standardized criteria and can be used to compare one power tool with another.

The stated vibration emission levels and stated noise emission values can also be used to make an initial assessment of exposure.

Warning:

The vibration and noise emission levels may vary from the level specified during actual use, depending on the way in which the power tool is used, especially the type of workpiece it is used for.

Keep the noise emissions and vibrations to a minimum.

- Only use appliances which are in perfect working order.
- Service and clean the appliance regularly.
- Adapt your working style to suit the appliance.
- Do not overload the appliance.
- Have the appliance serviced whenever necessary.
- Switch the appliance off when it is not in use.
- Wear protective gloves.

Caution!

Residual risks

Even if you use this electric power tool in accordance with instructions, certain residual risks cannot be ruled out. The following hazards may arise in connection with the equipment's construction and layout:

1. Lung damage if no suitable protective dust mask is used.
2. Damage to hearing if no suitable ear protection is used.
3. Health damage caused by hand-arm vibrations if the equipment is used over a prolonged period or is not properly guided and maintained.

Limit the operating time!

All stages of the operating cycle must be considered (for example, times in which the power tool is switched off and times in which the tool is switched on but operates without load).

5. Before starting the equipment

5.1 Fitting the battery (Fig. 3)

Press the pushlock button (Item C) of the rechargeable battery and push the rechargeable battery into the mount provided. Make sure that the pushlock button engages properly! To remove the battery, proceed in reverse order!

5.2 Charging the battery (Fig. 4)

1. Take the battery pack out of the tool. Do this by pressing the pushlock button.
2. Check that your mains voltage is the same as that marked on the rating plate of the battery charger. Insert the power plug of the charger into the power socket. The green LED will begin to blink.
3. Insert the battery into the charger.

4. In the section entitled "Charger indicator" you will find a table with an explanation of the LED display on the charger.

The battery can become a little warm during the charging. This is normal.

If the battery pack fails to charge, check:

- whether there is voltage at the socket outlet.
- Is there good contact at the charging contacts?

If the battery pack still fails to charge, please send

- the charger
 - and the battery pack
- to our customer service centre.

To ensure that items are properly packaged and delivered when you send them to us, please contact our customer service or the point of sale at which the equipment was purchased.

When shipping or disposing of batteries and cordless tools, always ensure that they are packed individually in plastic bags to prevent short circuits and fires.

To ensure that the battery pack provides long service, you should take care to recharge it promptly. You must recharge the battery pack when you notice that the performance of the device drops. Never allow the battery pack to become fully discharged. This will cause it to develop a defect.

5.3 Battery charge level indicator (Fig. 5)

Press the button for the battery charge level indicator (Item A). The battery charge level indicator (Item B) shows the charge status of the battery using 3 LEDs.

All 3 LEDs are lit:

The battery is fully charged.

2 or 1 LED(s) are lit:

The battery has an adequate remaining charge.

1 LED flashes:

The battery is empty, recharge the battery.

All LEDs blink:

The battery temperature is too low. Remove the battery from the equipment, keep it at room temperature for one day. If the fault reoccurs, this means that the battery has undergone exhaustive discharge and is defective. Remove the battery

from the tool. Never use or charge a defective battery.

6. Operation

6.1 Switching the tool on/off (Fig. 6)

The hedge trimmer is equipped with a two-handed safety switch. It only works when the switch button on the steady grip (Item 3a) is pressed with one hand and the switch on the handle (Item 5a) is pressed with the other hand. If either switch is released, the cutters will stop moving. Please watch out for the cutters as they slow down to a standstill.

6.2 Controlling the speed (Fig. 7)

The tool comes with an electronic speed controller for setting the cutting speed. Two speed settings are possible.

1. After inserting the battery, one of the LEDs will light up and the tool will be ready for operation. If the tool is left idle for 10 minutes, the LED light will go out and the tool will automatically switch off. If you press the button on the steady grip (Fig. 6/Item 3a) or the switch on the handle (Fig. 6/Item 5a), the tool will be ready for operation again.
2. You can change the cutting speed by pressing the "SET" pushbutton (Item F) (Level 1 – ECO/Item D, Level 2 – MAX/Item E). Switching over is possible only when the motor is not running.
3. If the tool is not used for a period of 10 minutes, the LED will go out.

6.3 Swivel handle (Fig. 3)

The hedge trimmer is fitted with a swivelling rear handle (Item 5b). It can be swivelled 90° to the left and 90° to the right. To do so, pull the slide (Item 8) in the direction indicated by the arrow and turn the handle.

Pull the slide (Item 8) in the direction indicated by the arrow again to return the handle to its original position. For vertical cuts you should turn the handle by 90°.

6.4 Anti-blocking system

The tool features an anti-blocking system which overcomes blade blockages caused by branches. If the tool is unable to dislodge a branch that gets stuck in the blade, it will switch off briefly. The blockage will be cleared. Switch the tool back on (see section 6.1) and continue working.

What to do if the blockage cannot be overcome

1. Stop the equipment.
2. Remove the battery.
3. Remove the jammed material from the blade (wear work gloves to prevent injury when you do so).

Work practice

- A hedge trimmer can be used to cut shrubs and bushes as well as hedges.
- To obtain the best cutting results, hold the hedge trimmer so that the cutter teeth are at an angle of approx. 15° in relation to the hedge (see Fig. 8).
- The twin-bladed cutters rotate in opposite directions, thus enabling cutting in both directions (see Fig. 9).
- It is recommended to tie a guide line along the hedge so that you cut the hedge to a level height. Cut off all branches which protrude beyond the guide line (see Fig. 10).

Warning! Be particularly attentive when cutting along the guide line. Do not cut through the guide line. It could get entangled in the blades and lead to injuries or damage to property.

Cuttings collector (Fig. 11-14)

For horizontal cutting we recommend that you install the cuttings collector. This enables you to remove the cuttings easily. The surface of the hedge thus remains clear. Slide the cuttings collector (Item 9) into the guide grooves (Item 1a) on the cutter rail until it fits completely onto the rail.

- Cut the sides of the hedge with curve-shaped movements from the bottom up (see Figure 15).

After using

1. Switch off the tool.
2. Remove the battery.
3. Allow the equipment to cool down and then store it out of children's reach.

7. Cleaning, maintenance and ordering of spare parts

Danger!

Before putting away or cleaning, switch off the hedge trimmer and remove the battery pack.

7.1 Cleaning

- Keep all safety devices, air vents and the motor housing free of dirt and dust as far as possible. Wipe the equipment with a clean cloth or blow compressed air at low pressure on it.
- We recommend cleaning the equipment immediately each time after use.
- Clean the tool regularly with a damp cloth. Do not use cleaning agents or solvents; these could attack the plastic parts of the equipment. Ensure that no water can seep into the device. The ingress of water into an electric tool increases the risk of an electric shock.
- Use a brush to remove deposits from the safety cover.

7.2 Maintenance

- The blades should be cleaned and lubricated at regular intervals in order to ensure best performance at all times. Remove deposits with a brush and apply a thin film of oil (Fig. 16).
- There are no other parts inside the tool which require maintenance.
- Double blades are not allowed to be used if they are damaged or worn and must be replaced by original spare parts from the manufacturer.
- Arrange for an expert or our service workshop to carry out all safety-related maintenance work and the replacement of defective parts or the sharpening or replacement of the double blade, so that you can be sure that the hedge trimmer is safe to use.

7.3 Storage

- When not in use the hedge trimmer can be hung on a nail, screw or the like for storage, with the cutter rail guard fitted (Fig. 17/Item H).

7.4 Ordering replacement parts:

Please quote the following data when ordering replacement parts:

- Type of machine
- Article number of the machine
- Identification number of the machine
- Replacement part number of the part required

For our latest prices and information please go to www.Einhell-Service.com

8. Disposal and recycling

The equipment is supplied in packaging to prevent it from being damaged in transit. The raw materials in this packaging can be reused or recycled. The equipment and its accessories are made of various types of material, such as metal and plastic. Never place defective equipment in your household refuse. The equipment should be taken to a suitable collection center for proper disposal. If you do not know the whereabouts of such a collection point, you should ask in your local council offices.

9. Storage

- Take out the battery/batteries.
- Clean the equipment.
- Store the equipment and accessories in a dark and dry place at above freezing temperature. The ideal storage temperature is between 5 und 30 °C.
- Use the cutter rail guard.

10. Transport

- Take out the battery/batteries.
- Always hold the tool with one hand on the handle and the other hand on the steady grip. Do not carry the tool by its motor housing.
- Secure the tool during transportation in order to prevent damage or injuries.
- If possible, use the original packaging for transporting the tool.

11. Faults

The tool does not work:

Check that the battery is charged and that the charger is working. If the tool will not work in spite of the voltage supply being OK, please send it to the customer service address provided.

10. Charger indicator

Indicator status		Explanations and actions
Red LED	Green LED	
Off	Flashing	Ready for use The charger is connected to the mains and is ready for use; there is no battery pack in the charger
On	Off	Charging The charger is charging the battery pack in quick charge mode. The charging times are shown directly on the charger. Important! The actual charging times may vary slightly from the stated charging times depending on the existing battery charge.
Off	On	The battery is charged and ready for use. (READY TO GO) The unit then changes over to gentle charging mode until the battery is fully charged. To do this, leave the rechargeable battery on the charger for approx. 15 minutes longer. Action: Take the battery pack out of the charger. Disconnect the charger from the mains supply.
Flashing	Off	Adapted charging The charger is in gentle charging mode. For safety reasons the charging is performed less quickly and takes more time. The reasons can be: - The rechargeable battery has not been used for a very long time. - The battery temperature is outside the ideal range. Action: Wait for the charging to be completed; you can still continue to charge the battery pack.
Flashing	Flashing	Fault Charging is no longer possible. The battery pack is defective. Action: Never charge a defective battery pack. Take the battery pack out of the charger.
On	On	Temperature fault The battery pack is too hot (e.g. due to direct sunshine) or too cold (below 0° C). Action: Remove the battery pack and keep it at room temperature (approx. 20° C) for one day .

Disposal

Power tools, rechargeable batteries, accessories and packaging should be sorted for environmental-friendly recycling.

Do not dispose of power tools and batteries/rechargeable batteries into household waste!

Only for EU countries:

According to the Directive 2012/19/EU on waste electrical and electronic equipment and its transposition into national law, power tools that are no longer usable, and, according to the Directive 2006/66/EC, defective or drained batteries must be collected separately and disposed of in an environmentally correct manner.

If disposed incorrectly, waste electrical and electronic equipment may have harmful effects on the environment and human health, due to the potential presence of hazardous substances.

Only for United Kingdom:

According to The Waste Electrical and Electronic Equipment Regulations 2013 (SI 2013/3113) (as amended) and the Waste Batteries and Accumulators Regulations 2009 (SI 2009/890) (as amended), products that are no longer usable must be collected separately and disposed of in an environmentally friendly manner.

The reprinting or reproduction by any other means, in whole or in part, of documentation and papers accompanying products is permitted only with the express consent of the Einhell Germany AG.

Subject to technical changes

Service information

We have competent service partners in all countries named on the guarantee certificate whose contact details can also be found on the guarantee certificate. These partners will help you with all service requests such as repairs, spare and wearing part orders or the purchase of consumables.

Please note that the following parts of this product are subject to normal or natural wear and that the following parts are therefore also required for use as consumables.

Category	Example
Wear parts*	Blade guide, Battery
Consumables*	Blade
Missing parts	

* Not necessarily included in the scope of delivery!

In the event of defects or faults, please register the problem on the internet at www.Einhell-Service.com. Please ensure that you provide a precise description of the problem and answer the following questions in all cases:

- Did the equipment work at all or was it defective from the beginning?
- Did you notice anything (symptom or defect) prior to the failure?
- What malfunction does the equipment have in your opinion (main symptom)?
Describe this malfunction.

ELECTRICAL SAFETY

⚠ WARNING! When using electric tools basic safety precautions should always be followed to reduce the risk of fire, electric shock and personal injury.

Read the whole manual carefully and make sure you know how to switch the tool off in an emergency, before operating the tool. Save these instructions and other documents supplied with this tool for future reference.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

This appliance is compatible and only to be used with all batteries & chargers from the Power X-Change range. Refer to the Power X-Change battery and charger manuals for information regarding charging, use and storage.

⚠ WARNING! Always remove the battery from the tool:

- when the batteries are to be charged,
- when the tool is left unattended,
- when the tool is being checked, cleaned, or having maintenance work done,
- when the tool is to be stored, or if the tool vibrates abnormally.

Do not combine different types of batteries.

Do not use modified or damaged batteries.

GENERAL POWER TOOL SAFETY

⚠ WARNING! Read all safety warnings, instructions, illustrations and specifications provided with this power tool. Failure to follow all instructions listed below may result in electric shock, fire and/or serious injury.

Save all warnings and instructions for future reference.

The term "power tool" in the warnings refers to your mains-operated (corded) power tool or battery-operated (cordless) power tool.

1) Work area safety

- Keep work area clean and well lit.** Cluttered or dark areas invite accidents.
- Do not operate power tools in explosive atmospheres, such as in the presence of flammable liquids, gases or dust.** Power tools create sparks which may ignite the dust or fumes.
- Keep children and bystanders away while operating a power tool.** Distractions can cause you to lose control.

2) Electrical safety

- Power tool plugs must match the outlet. Never modify the plug in any way. Do not use any adapter plugs with earthed (grounded) power tools.** Unmodified plugs and matching outlets will reduce risk of electric shock.
- Avoid body contact with earthed or grounded surfaces, such as pipes, radiators, ranges and refrigerators.** There is an increased risk of electric shock if your body is earthed or grounded.
- Do not expose power tools to rain or wet conditions.** Water entering a power tool will increase the risk of electric shock.
- Do not abuse the cord. Never use the cord for carrying, pulling or unplugging the power tool. Keep cord away from heat, oil, sharp edges or moving parts.** Damaged or entangled cords increase the risk of electric shock.
- When operating a power tool outdoors, use an extension cord suitable for outdoor use.** Use of a cord suitable for outdoor use reduces the risk of electric shock.
- If operating a power tool in a damp location is unavoidable, use a residual current device (RCD) protected supply.** Use of an RCD reduces the risk of electric shock.

3) Personal safety

- Stay alert, watch what you are doing and use common sense when operating a power tool. Do not use a power tool while you are tired or under the influence of drugs, alcohol or medication.** A moment of inattention while operating power tools may result in serious personal injury.
- Use personal protective equipment. Always wear eye protection.** Protective equipment such as a dust mask, non-skid safety shoes, hard hat or hearing protection used for appropriate conditions will reduce personal injuries.
- Prevent unintentional starting. Ensure the switch is in the off-position before connecting to power source and/or battery pack, picking up or carrying the tool.** Carrying power tools with your finger on the switch or energising power tools that have the switch on invites accidents.
- Remove any adjusting key or wrench before turning the power tool on.** A wrench or a key left attached to a rotating part of the power tool may result in personal injury.
- Do not overreach. Keep proper footing and balance at all times.** This enables better control of the power tool in unexpected situations.
- Dress properly. Do not wear loose clothing or jewellery. Keep your hair and clothing away from moving parts.** Loose clothes, jewellery or long hair can be caught in moving parts.
- If devices are provided for the connection of dust extraction and collection facilities, ensure these are connected and properly used.** Use of dust collection can reduce dust-related hazards.
- Do not let familiarity gained from frequent use of tools allow you to become complacent and ignore tool safety principles.** A careless action can cause severe injury within a fraction of a second.

4) Power tool use and care

- Do not force the power tool. Use the correct power tool for your application.** The correct power tool will do the job better and safer at the rate for which it was designed.
- Do not use the power tool if the switch does not turn it on and off.** Any power tool that cannot be controlled with the switch is dangerous and must be repaired.

- c) **Disconnect the plug from the power source and/or remove the battery pack, if detachable, from the power tool before making any adjustments, changing accessories, or storing power tools.** Such preventive safety measures reduce the risk of starting the power tool accidentally.
- d) **Store idle power tools out of the reach of children and do not allow persons unfamiliar with the power tool or these instructions to operate the power tool.** Power tools are dangerous in the hands of untrained users.
- e) **Maintain power tools and accessories. Check for misalignment or binding of moving parts, breakage of parts and any other condition that may affect the power tool's operation. If damaged, have the power tool repaired before use.** Many accidents are caused by poorly maintained power tools.
- f) **Keep cutting tools sharp and clean.** Properly maintained cutting tools with sharp cutting edges are less likely to bind and are easier to control.
- g) **Use the power tool, accessories and tool bits etc. in accordance with these instructions, taking into account the working conditions and the work to be performed.** Use of the power tool for operations different from those intended could result in a hazardous situation.
- h) **Keep handles and grasping surfaces dry, clean and free from oil and grease.** Slippery handles and grasping surfaces do not allow for safe handling and control of the tool in unexpected situations.

5) Battery tool use and care

- a) **Recharge only with the charger specified by the manufacturer.** A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.
- b) **Use power tools only with specifically designated battery packs.** Use of any other battery packs may create a risk of injury and fire.
- c) **When battery pack is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws or other small metal objects, that can make a connection from one terminal to another.** Shorting the battery terminals together may cause burns or a fire.
- d) **Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help.** Liquid ejected from the battery may cause irritation or burns.
- e) **Do not use a battery pack or tool that is damaged or modified.** Damaged or modified batteries may exhibit unpredictable behaviour resulting in fire, explosion or risk of injury.
- f) **Do not expose a battery pack or tool to fire or excessive temperature.** Exposure to fire or temperature above 130 °C may cause explosion.
- g) **Follow all charging instructions and do not charge the battery pack or tool outside the temperature range specified in the instructions.** Charging improperly or at temperatures outside the specified range may damage the battery and increase the risk of fire.

6) Service

- a) **Have your power tool serviced by a qualified repair person using only identical replacement parts.** This will ensure that the safety of the power tool is maintained.
- b) **Never service damaged battery packs.** Service of battery packs should only be performed by the manufacturer or authorized service providers.

ADDITIONAL WARNINGS FOR CHAINSAWS

This product is intended for use by a competent trained person. This user manual is a guide only and should not be treated as a training manual.

- Please seek professional training before use.
- If using a chainsaw for the first time, it is recommended to, as a minimum, practice cutting logs on a saw-horse or cradle after receiving training.

ADDITIONAL WARNINGS FOR BACKPACK AND JET BLOWERS

1. The backpack blower is intended to be used by the operator at ground level and not on ladders or any unstable support.
2. Do not simultaneously wear multiple belt harnesses or multiple shoulder harnesses other than the ones provided with the backpack blower.
3. When wearing the harness, ensure no other wearable interferes with the release and removal of the harness.
4. Please inspect the backpack blower for damage if there appears to be excessive vibration. Stop the backpack blower and remove the batteries before inspecting.
5. Never direct the blower direction nozzle towards bystanders or pets. Never blow debris in the direction of bystanders or pets.



Einhell
PROFESSIONAL

WARRANTY INFORMATION

EINHELL AUSTRALIA PTY LTD – 25 Fox Drive, Dandenong South, VIC 3175 Australia provides the following warranty in relation to your Einhell Professional tool.

2 YEAR* STANDARD REPAIR WARRANTY

Includes all Einhell Professional power tools and garden tools.

**Subject to an additional 1-year extended warranty upon online registration.*

10 YEAR* BRUSHLESS MOTOR REPAIR WARRANTY

Includes all brushless motors on Einhell Professional tools.

**Subject to online registration.*

www.einhellpro.com.au/registration

3 YEAR STANDARD REPLACEMENT WARRANTY

Includes all Einhell Professional Power X-Change batteries and chargers.

Our goods come with guarantees that cannot be excluded under Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The benefits provided under this warranty are in addition to other rights and remedies which are available to you under law. The warranty covers manufacturer defects in materials, workmanship and finish under normal use.

EINHELL PROFESSIONAL Warranty Claim Process

Equipment defects covered by the warranty will be repaired or replaced by Einhell Australia's Service Repair centre.

Contact us on

Australia – 1800 929 094

New Zealand – 0800 105 040

Or visit www.einhellpro.com.au/contactus

Or return to your nearest Bunnings Store (special orders desk) to arrange service/repair.

It is important that you have the tool's model number ready and your proof of purchase receipt.

If a fault is diagnosed and your tool is inside the stated warranty period, then your tool will be repaired or replaced at no cost. If your tool is diagnosed faulty but your tool has fallen outside the stated warranty period, the cost of diagnosis or repair will be covered by the user.

Exclusions:

The product has been modified, repaired, or serviced by someone other than an Einhell ANZ authorised service repair centre.

The product has been used other than for the purpose to which it is designed.

The product has been exposed to user abuse such as knocks, bumps and extreme temperatures or conditions, product misuse or product neglect.

Parts which are subject to wear are not covered by warranty – such as drill chucks, chainsaw chains, chainsaw bars, trimming and brush cutter heads and blades, lawn mower and hedge trimmer blades, lawn mower wheels, and accessories such as drill bits, cutting discs etc.