Einhell®

Original operating instructions Petrol Lawn Trimmer

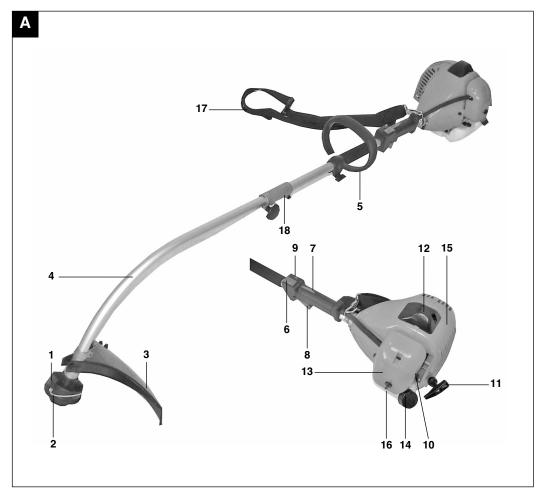
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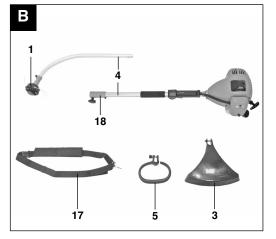
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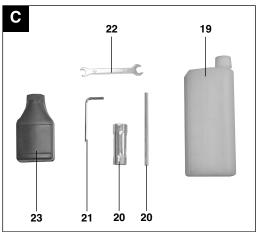
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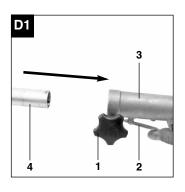
Read and follow the operating instructions and safety information before using for the first time.

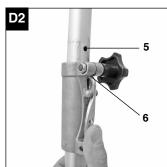


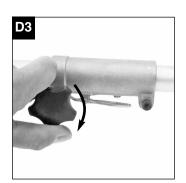


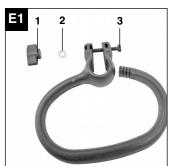


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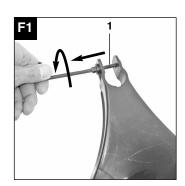




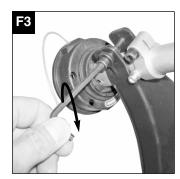


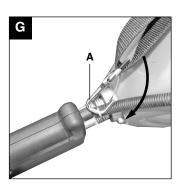


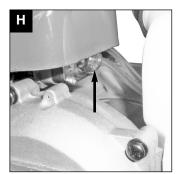








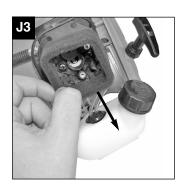


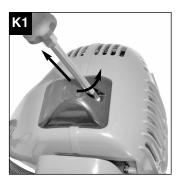




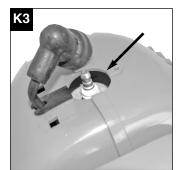


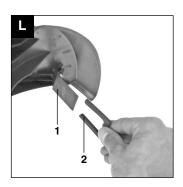


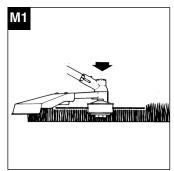


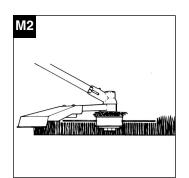


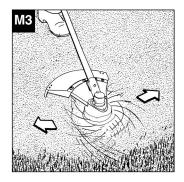


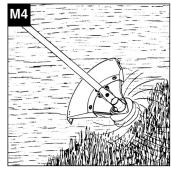


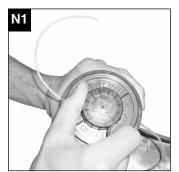






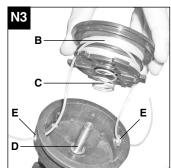


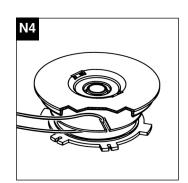


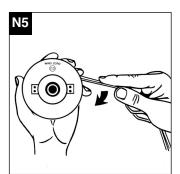


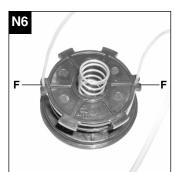
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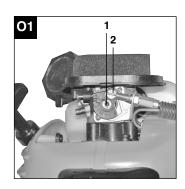


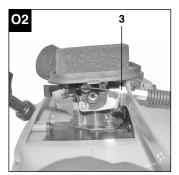


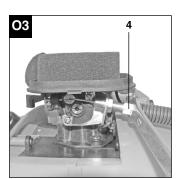


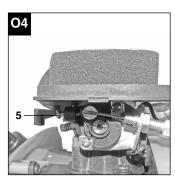












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#### **⚠** Important!

When using the equipment, a few safety precautions must be observed to avoid injuries and damage. Please read the complete operating instructions and safety regulations with due care. Keep this manual in a safe place, so that the information is available at all times. If you give the equipment to any other person, hand over these operating instructions and safety regulations as well. We cannot accept any liability for damage or accidents which arise due to a failure to follow these instructions and the safety instructions.

#### 1. Safety regulations

The corresponding safety information can be found in the enclosed booklet.

#### **△** CAUTION!

#### Read all safety regulations and instructions.

Any errors made in following the safety regulations and instructions may result in an electric shock, fire and/or serious injury.

Keep all safety regulations and instructions in a safe place for future use.

#### Safety devices

When working with the equipment, the appropriate plastic guard hood for cutting blade mode or cutting line mode must be fitted to prevent objects being thrown out by the equipment.

The integrated blade in the cutting line guard hood automatically cuts the line to the optimum length.

# 2. Machine description and items supplied (Fig. A – C)

- 1. Cutting head
- 2. Cutting line
- 3. Guard hood
- 4. Long handle with drive shaft
- Additional handle
- 6. Engine switch "ON/OFF"
- 7. Throttle lever "release"
- 8. Throttle lever
- 9. Throttle lever "lock"
- 10. Choke lever
- 11. Starter cable
- 12. Spark plug boot
- 13. Air filter housing cover
- 14. Petrol tank
- 15. Housing for engine cooler and starter
- 16. Fuel pump "primer"
- 17. Carrying strap

- 18. Connecting piece for long handle
- 19. Combined oil/petrol cylinder

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- 20. Spark plug wrench
- 21. Allen key
- 22. Open-ended spanner size 8/10
- 23. 2-stroke oil
- Open the packaging and take out the equipment with care
- Remove the packaging material and any packaging and/or transportation braces (if available).
- Check to see if all items are supplied.
- Inspect the equipment and accessories for transport damage.
- If possible, please keep the packaging until the end of the guarantee period.

#### **IMPORTANT**

The equipment and packaging material are not toys. Do not let children play with plastic bags, foils or small parts. There is a danger of swallowing or suffocating!

#### 3. Proper use

The machine is designed for cutting lawns and grassed areas.

**Important.** Due to the high risk of bodily injury to the user, the petrol power scythe must not be used to carry out the following work: to clean (suck up) dirt and debris off walkways, or to chop up tree or hedge clippings. Moreover, the petrol power scythe may not be used to level out high areas such as molehills. For safety reasons, the petrol power scythe may not be used as a drive unit for other work tools or toolkits of any kind.

The machine is to be used only for its prescribed purpose. Any other use is deemed to be a case of misuse. The user / operator and not the manufacturer will be liable for any damage or injuries of any kind caused as a result of this.

Please note that our equipment has not been designed for use in commercial, trade or industrial applications. Our warranty will be voided if the machine is used in commercial, trade or industrial businesses or for equivalent purposes.



#### 4. Technical data

#### Engine type

2-stroke engine, air-cooled, chrome cylinder Engine power (max.) 0.8 kW/1.1 hp Displaceme 30.3 ccm 2800 +/- 200 rpm Idle speed of engine Max. engine speed 7,400 rpm Max. twin line speed 7,400 rpm Ignition Electronic Drive Centrifugal clutch Weight (with empty tank) 5.6 kg Long handle length 150 cm Cutting circle diameter of line Ø 41 cm Cutting line length 8.0 m Cutting line diameter: 2.0 mm Tank capacity 18.0 Champion RCJ6Y Spark plug

Sound and vibration were measured in accordance with DIN EN 11806.

#### Sound and vibration

L <sub>pA</sub> sound pressure level	100 dB(A)
K <sub>pA</sub> uncertainty	3 dB
L <sub>WA</sub> sound power level	108 dB(A)
K <sub>WA</sub> uncertainty	3 dB

#### Wear ear-muffs.

The impact of noise can cause damage to hearing.

#### Idling speed (max.)

Vibration emission value  $a_h = 5.8 \text{ m/s}^2$ K uncertainty = 1.5 m/s

#### Idling speed (max.)

Vibration emission value  $a_h = 7.9 \text{ m/s}^2$ K uncertainty = 1.5 m/s<sup>2</sup>

### Reduce noise generation and vibration to a minimum!

- Use only equipment that is in perfect condition.
- Maintain and clean the equipment regularly.
- Adopt your way of working to the equipment.
- Do not overload the equipment.
- Have the equipment checked if necessary.
- Switch off the equipment when not in use.
- Wear gloves.

#### 5. Before starting the machine

#### 5.1 Montage

#### Assembling the long handle (Fig. D1 - D3)

Slacken the star grip screw (Fig. D1/Item 1) on the connecting piece on the upper long handle (Fig. D1/Item 3). Then press the lever catch (Fig. D1/Item 2) and carefully slide the lower long handle (Fig. D1/Item 4) into the connecting piece on the upper long handle. When doing so, take care to ensure that the drive shafts on the insides of the long handles slide into each other (turn the spool head gently, if required) and that the front lug on the lever catch (Fig. D2/Item 6) locks into the corresponding hole in the lower long handle (Fig. D2/Item 5). Then retighten the star grip screw (Fig. D1/Item 1) (Fig. D3). To dismantle, proceed in reverse order.

#### Fitting the additional handle (Fig. E1 - E3)

Slacken the wing nut on the fastening screw on the handle (Fig. E1/Item 1). Remove the wing nut, washer (Fig. E1/Item 2) and fastening screw (Fig. E1/Item 3) from the handle and insert them in the long handle (Fig. E2). Then screw the handle to the long handle (Fig. E3).

#### Fitting the guard hood (Fig. F1 - F3)

Slacken the fastening screw on the guard hood (Fig. F1/Item 1) with the help of the Allen key provided and then remove (Fig. F1). Then attach the guard hood to the lower long handle (Fig. F2). Screw the guard hood tightly in position with the fastening screw (Fig. F3).

#### Fitting the carrying strap (Fig. G)

The carrying strap is intended to help you work safely and ergonomically with the power trimmer. Hook the carrying strap into the fastening eyelet (Fig. G/ Item A).

Check that all moving parts move smoothly before you start using the machine. Check that all screws are securely fastened and also check all the safety devices.

#### 5.2 Setting the cutting height

- Slip the shoulder strap (Fig. A/17) over the left shoulder.
- Set the length of the shoulder strap in such a way that the cutting head runs parallel to the ground.
   In order to establish the optimum length of the shoulder strap, you should then make a few swinging movements without starting the engine (Fig. I).

**Please note:** Always use the shoulder strap when using the appliance. Attach the strap as soon as you have started the engine and the engine is running in idle mode. Switch off the engine before you take off the shoulder strap.

Check the machine for the following each time before use:

- That there are no leaks in the fuel system.
- That the cutting unit and all safety devices are in perfect condition
- That all screws are securely fastened

#### 5.2 Fuel and oil

Recommended fuels

Use only a mixture of normal unleaded petrol and special 2-stroke engine oil. Mix the fuel mixture as indicated on the fuel mixing table.

**Please note:** Do not use a fuel mixture which has been kept for longer than 90 days.

**Please note:** Do not use 2-stroke oil with a recommended mixing ration of 100:1. If inadequate lubrication causes engine damage, the manufacturer's engine warranty will be voided.

**Please note:** Only use containers designed and approved for the purpose to transport and store fuel.

Pour the correct quantities of petrol and 2-stroke oil into the mixing bottle (see scale printed on the bottle). Then shake the bottle well.

#### 5.3 Fuel mixture table

Mixing procedure: 40 parts petrol to 1 part oil

Petrol	2-stroke oil
1 liters	25 ml
2 liters	125 ml

#### 6. Operation

Please note that the statutory regulations governing noise abatement may differ from town to town.

**Important.** A blade (Fig. L/ Item 1) on the underside of the guard hood automatically cuts the cutting line to the optimum length. This is covered by a guard. Remove the guard before you start working (Fig. L/ Item 2) and replace it when you have finished working.

#### 6.1 Starting the engine when cold

Fill the tank with the required amount of oil/petrol mix. See "Fuel and oil"

1. Set the machine down on a hard, level surface.

2. Set the choke lever (Fig. A/Item 10) to "INI".

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- 3. Press the fuel pump (primer) (Fig. H) 10 times.
- 4. Switch the ON/OFF switch (Fig. A/Item 6) to "I".
- Secure the throttle lever. To do so, actuate the throttle lock (Fig. A/Item 7) and then actuate the throttle lever (Fig. A/Item 8) while pressing the locking button (Fig. A/Item 9) at the same time to secure the throttle lever.
- Hold the machine firmly and pull out the starter cable (Fig. A/Item 11) until you feel it start to resist. Then tug sharply on the starter cable 4 times. The machine should start.

**Please note:** Never allow the starter cable to snap back. This may damage the machine.

 Once the engine has started, move the choke lever immediately to " | | | | | " and allow the machine to warm up for approx. 10 seconds.

Please note: Since the throttle lever is secured, the cutting tool starts to operate when the engine is started. Then release the throttle lever by simply actuating it (the engine then returns to running in idle mode).

If the engine does not start up, repeat steps 6-7 above.

**Please note:** If the engine does not start up even after several attempts, read the section "Engine Troubleshooting".

**Please note:** Always pull the starter cable out in a straight line. If it is pulled out at an angle, then friction will occur on the eyelet. As a result of this friction, the cable will become frayed and will wear away faster. Always hold the starter handle when the cable retracts.

Never allow the cable to snap back when it has been pulled out. This may also cause damage to the cable or the starter.

# 6.2 Starting the engine when warm (if the machine has not been switched off for more than 15 – 20 minutes)

- 1. Set the machine down on a hard, level surface.
- 2. Switch the ON/OFF switch to "I".
- Secure the throttle lever (in the same way as described in "Starting the engine when cold").
- 4. Hold the machine firmly and pull out the starter cable until you feel it start to resist. Then tug sharply on the starter cable. The machine should start after 1-2 tugs. If the machine does not start after 6 pulls, repeat steps 1 – 7 of the procedure for starting the engine from cold.





#### 6.3 Switching off the engine

Emergency Stop procedure: If it becomes necessary to stop the machine immediately, set the ON/OFF switch to "Stop" or "0"

#### Normal procedure:

Let go of the throttle lever and wait until the engine has changed to idling speed. Then set the ON/OFF switch to "Stop" or "0".

#### 6.4 Practical tips

Practice all operating techniques with the engine switched off before you start to use the machine.

#### **EXTENDING THE CUTTING LINE**

△ WARNING: Do not use any kind of metal wire or metal wire encased in plastic in the cutting head. This may cause serious injuries to the user.

To extend the cutting line run the motor at full speed and tap ("BUMP") the cutting head on the ground. This will automatically extend the line. The blade on the safety shield will cut the line to the appropriate length (Fig. M1).

△ Caution: Remove all grass and weed remains at regular intervals to prevent the shaft tube overheating. Grass and weed remains become trapped under the safety shield (Fig. M2) and they prevent the shaft tube receiving adequate ventilation. Remove the remains carefully using a screwdriver or the like.

#### **DIFFERENT CUTTING METHODS**

If the machine is correctly assembled with the safety hood and cutting head it will cut weeds and long grass in places with difficult access, for example along fences, walls and foundations and also around trees. It can also be used for mowing work to remove vegetation to allow the better preparation of a garden or to clear a certain area down to the soil.

⚠ PLEASE NOTE: Even if it is used carefully, cutting around foundations, stone or concrete walls, etc. will result in the line suffering more than normal wear.

#### **TRIMMING / MOWING**

Swing the trimmer from side to side in a scything motion. Always keep the cutting head parallel to the ground. Check the site and decide what cutting height you require. Guide and hold the cutting head at the required height to ensure that you cut evenly (Fig. M3).

#### **LOWER TRIMMING**

Hold the trimmer right in front of you at a slight angle so that the underside of the cutter head is above the ground and the line strikes the correct target. Always cut away from yourself. Never draw the trimmer towards yourself.

#### **CUTTING ALONG FENCES / FOUNDATIONS**

When cutting approach wire mesh fences, lath fences, natural stone walls and foundations slowly so that you can cut close to them without striking the obstacle with the line. If, for example, the line strikes stones, stone walls or foundations, it will wear or fray. If the line strikes wire fencing it will break.

#### TRIMMING AROUND TREES

When trimming around tree trunks, approach slowly so that the line does not strike the bark. Walk around the tree, cutting from left to right. Approach grass or weeds with the tip of the line and tilt the cutting head forwards slightly.

△ WARNING: Take extreme care during mowing work. When doing such work keep a distance of 30 meters between yourself and other people or animals.

#### MOWING

For mowing you want to cut all the vegetation down to the ground. To do this, set the cutting head at an angle of 30° to the right. Place the handle in the required position. Remember the increased risk of injury to the user, watchers and animals and the danger of damaging other items due to objects (for example stones) being thrown out (Fig. M4).

WARNING: Do not remove any objects from footpaths, etc. using the trimmer. The trimmer is a powerful tool and can throw small stones and other objects a distance of 15 meters or more, causing injuries and damage to cars, houses and windows.

# 7. Cleaning, maintenance, storage, transport and ordering of spare parts

#### 7.1 Cleaning

- Keep all safety devices, air vents and the motor housing free of dirt and dust as far as possible.
   Wipe the equipment with a clean cloth or blow it with compressed air at low pressure.
- We recommend that you clean the device immediately each time you have finished using it.
- Clean the equipment regularly with a moist cloth and some soft soap. Do not use cleaning agents or solvents; these could attack the plastic parts of the equipment. Ensure that no water can seep into the device.

#### 7.2. Maintenance

Always switch off the machine and pull out the spark boot plug before carrying out any maintenance work.

#### 7.2.1 Replacing the line spool / cutting line

- Unscrew the retainer screw (Fig. N1/Item A) in a counter-clockwise direction and remove (Fig. N1/N2).
- 2. Remove the spool (Fig. N3/Item B) and the spring (Fig. N3/Item C) from the spindle (Fig. N3/Item D).

The following steps only have to be carried out if only the line and not the entire spindle requires replacing:

- Remove the remaining cutting line from the spool.
- Hold the two halves of a new cutting line together in the middle and place the loop in one of the slots on the spool divider (Fig. N4).
- Wind the line with tension in a counter-clockwise direction as shown in the illustration (Fig. N5), with the two halves being separated by the spool divider. Wind up all of the line down to the last 15cm of each end.
- Fasten each of the ends of the line in a slot (Fig. N6/Item F) on the opposite side of the spool.
- Fit the springs on the inside of the spool and thread each of the ends of the line through one of the eyelets in the spool holder (Fig. N3/Item E).
- Insert the spool in the spool holder. Make sure that the spring slides over the spindle and does not get stuck.
- Press the spool into the spool holder with your hand and use your other hand to fasten the retainer screw tightly (Fig. N7).
- Give each end of the line a strong tug to pull the line out of the slots.
- Cut off all excess line to reduce it to approx. 13 cm.
   This will reduce the load on the engine when starting up and warming up.

#### 7.2.2 Maintenance of the air filter (Fig. J1-J3)

Soiled air filters reduce the engine output by supply too little air to the carburetor.

Regular checks are therefore essential. The air filter should be checked after every 25 hours of use and cleaned if necessary. If the air contains a lot of dust, the air filter should be checked more frequently.

- 1. Remove the air filter cover (Fig.J1-J2)
- 2. Remove the filter element (Fig. J3)
- Clean the filter element by tapping it or blowing it.
- 4. Assemble in reverse order.

**Please note:** Never clean the air filter with petrol or inflammable solvents. Clean the air filter with compressed air or by tapping it.

### **7.2.3 Maintenance of the spark plug (Fig. K1-K3)** Spark plug gap = 0,6 mm. Tighten the spark plug

Spark plug gap = 0,6 mm. Lighten the spark plug with a torque of 12-15 Nm.

Check the spark plug for dirt and grime after 10 hours of operation and if necessary clean it with a copper wire brush. Thereafter service the spark plug after every 50 hours of operation.

- 1. Remove the spark plug cover
- 2. Pull off the spark plug boot (Fig. K2) by twisting.
- 3. Remove the spark plug (Fig. K3) with the supplied spark plug wrench.
- 4. Assemble in reverse order.

#### 7.2.4 Grinding the safety hood blade

The safety hood blade (Fig. L/Item 1) can become blunt over time. When you notice this, undo the two screws holding the safety hood blade to the safety hood. Clamp the blade in a vise. Sharpen the blade with a flat file and make sure that the angle of the cutting edge is not altered in the process. File in one direction only.

#### 7.2.5 Carburetor settings

**Important.** Settings on the carburetor may only be made by authorized customer service personnel. The air filter cover must be removed before any work on the carburetor, as shown in Figures J-J2.

#### Setting the throttle cable:

If the maximum speed of the machine falls over time and you have ruled our all the other causes listed in section 9 Troubleshooting, it may be necessary to adjust the throttle cable.

First of all check whether the carburetor opens fully when the throttle handle is pressed fully. This is the case if the carburetor slide (Fig. 01/Item 1) rests against the stop (Fig. 01/Item 2) when the throttle is fully open. Figure 16 shows the correct setting. If the carburetor slide does not touch the stop, it must be adjusted.

The following work is required to adjust the throttle cable:

- Undo the lock nut (Fig. O2/Item 3) a few turns.
- Undo the adjusting screw (Fig. O3/Item 4) until the carburetor slide rests against the stop when the throttle is fully open, as shown in Figure O1.
- Retighten the lock nut.

#### Setting the idling speed:

**Important.** Set the idling speed when the machine is warm.



If the engine stalls when the throttle is not pressed and you have ruled out all the other causes listed in section 9 Troubleshooting, the idling speed must be adjusted. To do this turn the idling speed screw (Fig. O4/Item 5) clockwise until the machine runs smoothly at idling speed.

If the idling speed is so fast that the cutting tool turns as well, it has to be reduced by turning the idling speed screw counter-clockwise (Fig. O4/ Item 5) for as long as is required for the cutting tool to stop turning as well.

#### 7.3 Storage

**Please note:** If you fail to follow these instructions correctly, deposits may form on the interior of the carburetor which may result in the engine being more difficult to start or the machine suffering permanent damage.

- Carry out all the maintenance work.
- Drain the fuel out of the tank (use a conventional plastic petrol pump from a DIY store for this purpose).
- When the fuel has been drained, start the engine.
- Allow the engine to run at idling speed until it stops. This will clean the remainder of the fuel out of the carburetor.
- 5. Leave the machine to cool (approx. 5 minutes).
- 6. Remove the spark plug (see point 7.2.3).
- Place a teaspoon full of 2-stroke engine oil into the combustion chamber. Pull the starter cable several times carefully to wet the internal components with the oil. Fit the spark plug again.
- 8. Clean the exterior housing of the machine.
- Store the machine in a cold, dry place where it is out of the reach of ignition sources and inflammable substances.

Fertilizers and other chemical garden products often contain substances that accelerate the rate of corrosion of metals. Do not store the machine on or near fertilizers or other chemicals.

#### Restarting

- 1. Remove the spark plug.
- 2. Pull the starter cable several times to clean the oil residue out of the combustion chamber.
- Clean the spark plug contacts or fit a new spark plug.
- 4. Fill the tank. See the section entitled Fuel and oil.
- 5. Complete steps 1-7 described under the point entitled "Starting the engine from cold".

#### 7.4 Transport

To transport the machine, first empty the petrol tank as described in section 2 in the section entitled "Storage". Clean coarse dirt off the machine with a brush or hand brush. Dismantle the long handle as described 5.1.

#### 7.5 Ordering replacement parts

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Please quote the following data when ordering replacement parts:

- Type of machine
- Article number of the machine
- Identification number of the machine
- Replacement part number of the part required For our latest prices and information please go to www.einhell.com.au

#### 8. Disposal and recycling

The unit is supplied in packaging to prevent its being damaged in transit. This packaging is raw material and can therefore be reused or can be returned to the raw material system.

The unit and its accessories are made of various types of material, such as metal and plastic. Defective components must be disposed of as special waste. Ask your dealer or your local council.



### 9. Troubleshooting

Fault	Possible cause	Troubleshooting
The machine does not start.	Correct starting procedure not followed.	Follow the instructions for starting.
	Sooted or damp spark plug.	Clean the spark plug or replace it with a new one.
	Incorrect carburetor setting.	Contact an authorized customer service outlet or send the machine to ISC-GmbH.
The machine starts but does not develop its full output.	Incorrect choke lever setting.	Set choke lever to III
	Soiled air filter.	Clean the air filter.
	Incorrect carburetor setting.	Contact an authorized customer service outlet or send the machine to ISC-GmbH.
The engine does not run smoothly	Incorrect electrode gap on the spark plug.	Clean the spark plug and adjust the electrode gap or fit a new spark plug.
	Incorrect carburetor setting.	Contact an authorized customer service outlet or send the machine to ISC-GmbH.
Engine smokes excessively	Incorrect fuel mix.	Use the correct fuel mix (see fuel mixing table).
	Incorrect carburetor setting.	Contact an authorized customer service outlet or send the machine to ISC-GmbH.

The guarantee provided in this Guarantee Certificate is given by Einhell Australia Pty Limited ACN 134 632 858 of 6/166 Wellington Street, Collingwood, Victoria (Telephone number 1300 922 271) (Einhell Express Guarantee).

### GB GUARANTEE CERTIFICATE

Dear Customer.

All of our products undergo strict quality checks. In the unlikely event that your device develops a fault, please contact our service department at the address shown on this guarantee certificate. Of course, if you would prefer to call us then we are also happy to offer our assistance under the service number printed below. Please note the following terms under which claims under the Einhell Express Guarantee can be made:

- The benefits conferred by the Einhell Express Guarantee are in addition to all rights and remedies which
  you may be entitled to under the Australian Consumer Law, and any other statutory rights you may have
  under other applicable laws. This Einhell Express Guarantee does not exclude, restrict or modify any
  such rights or remedies.
  - We do not charge you for the Einhell Express Guarantee.
- 2. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
- 3. The Einhell Express Guarantee only covers problems caused by material or manufacturing defects, and our liability under the Einhell Express Guarantee is limited, at our discretion, to the rectification of these defects or replacement of the product. Please note that the product has not been designed for use in commercial, trade or industrial applications. Consequently, the Einhell Express Guarantee will not apply if the product is used in commercial, trade or industrial applications or for other equivalent activities.
- 4. The following are also excluded from the Einhell Express Guarantee: compensation for transport damage, damage caused by failure to comply with the installation/assembly instructions or damage caused by unprofessional installation, failure to comply with the operating instructions (e.g. connection to the wrong mains voltage or current type), misuse or inappropriate use (such as overloading of the product or use of non-approved tools or accessories), failure to comply with the maintenance and safety regulations, ingress of foreign bodies into the product (e.g. sand, stones or dust), effects of force or external influences (e.g. damage caused by the product being dropped) and normal wear resulting from proper operation of the product. The Einhell Express Guarantee will also not apply if any attempt is made to tamper with the product.
- 5. The Einhell Express Guarantee is valid for a period of 2 years starting from the purchase date of the product. Claims made under the Einhell Express Guarantee should be submitted before the end of this guarantee period and within two weeks of the defect being noticed. No claims under the Einhell Express Guarantee will be accepted if submitted after the end of this guarantee period. The original guarantee period remains applicable to the device even if repairs are carried out or parts are replaced. In such cases, the work performed or parts fitted will not result in an extension of the guarantee period for the Einhell Express Guarantee, and the Einhell Express Guarantee will not apply for the work performed or parts fitted. This also applies when an on-site service is used.
- 6. To make a claim under the Einhell Express Guarantee, please send the relevant product postage-free to the address shown below and enclose either the original or a copy of your sales receipt or another dated proof of purchase. It would help us if you could describe the nature of the problem in as much detail as possible. If the defect is covered by the Einhell Express Guarantee, your product will be repaired immediately and returned to you, or we will send you a new device (at our election).
  - Any costs incurred by you in making a claim under this Einhell Express Guarantee, unless specified otherwise in this guarantee certificate, must be borne by you.

Of course, we are also happy to offer a chargeable repair service for any defects which are not covered by the scope of the Einhell Express Guarantee or for products which are no longer covered by the Einhell Express Guarantee. To take advantage of this service, please send the product to our service address.

EINHELL AUSTRALIA PTY LTD 6/166 Wellington Street Collingwood VIC 3066 Australia Phone: 1300 922 271

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