

FERREX®

WARRANTY CARD



ELECTRIC GRASS TRIMMER F-ERT 450-1 UK

Please contact our **AFTER SALES SUPPORT** by phone or e-mail before sending in the device.
This allows us to provide support in the event of possible operator errors.


 <p>03/2021</p> <p>MODEL: F-ERT 450-1 UK</p>	<p>AFTER SALES SUPPORT</p> <p> GB 0044 151 649 1500  IE 0044 1890 946 244</p> <p> www.einhell.co.uk</p> <hr/> <p>PRODUCT CODE</p> <p>803998</p> <hr/> <p>SERVICE CENTER</p> <p>Einhell UK Ltd. Unit 9 Stadium Court Wirral International Business Park Plantation Road, Bromborough, Wirral, CH62 3QG UNITED KINGDOM info@einhell.co.uk</p>
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Description of malfunction:

Your details: Date and location of purchase: _____

Name: _____

Address: _____

E-Mail: _____  _____



Warranty conditions

Dear Customer,

The **ALDI warranty** offers you extensive benefits:

- Warranty period:** **3 years** from date of purchase.
6 months for wear parts and consumables under normal and proper conditions of use (e.g. rechargeable batteries).
- Costs:** Free repair/exchange
No transport costs
- Hotline:** **GB 0044 151 649 1500** **IE 0044 1890 946 244**
- Phone lines available:** Monday to Thursday, 9am – 5pm /
Friday, 9am – 3:15 pm

Please contact our **AFTER SALES SUPPORT** by phone or e-mail before sending in the device. This allows us to provide support in the event of possible operator errors.

In order to make a claim under the warranty, please send us:

- The faulty item together with the original purchase receipt and the completed warranty card
- The product with all components included in the packaging

The warranty does not cover damage caused by:

- **Accident or unanticipated events** (e.g. lightning, water, fire)
- **Improper use or transport**
- **Disregard of the safety and maintenance instructions**
- Other **improper treatment or modification** of the product

After the expiry of the warranty period, you still have the possibility to have your product repaired at your own expense. If the repair or the estimate of costs is not free of charge you will be informed accordingly in advance.

This warranty does not affect your statutory rights. In the event that a product is received for repair, neither the service company nor the seller will assume any liability for data or settings possibly stored on the product by the customer.