

# FERREX®

## WARRANTY CARD



### ELECTRIC GRASS TRIMMER F-ERT 450-1 UK

Please contact our **AFTER SALES SUPPORT** by phone or e-mail before sending in the device.  
This allows us to provide support in the event of possible operator errors.

 <b>MODEL:</b> F-ERT 450-1 UK	03/2023	<b>AFTER SALES SUPPORT</b> ☎ <b>GB 0044 151 649 1500</b> <b>IE 0044 1890 946 244</b> ✉ <a href="http://www.einhell.co.uk">www.einhell.co.uk</a>
		<b>PRODUCT CODE</b> <b>822766</b>
		<b>SERVICE CENTER</b> Einhell UK Ltd. Unit 10, 1st Floor Champion's Business Park Arrowe brook Road, Upton Wirral Merseyside, CH49 0AB UNITED KINGDOM <a href="mailto:info@einhell.co.uk">info@einhell.co.uk</a>

Description of malfunction:

Your details:      Date and location of purchase: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

E-Mail: \_\_\_\_\_ ☎ \_\_\_\_\_



## Warranty conditions

Dear Customer,

The **ALDI warranty** offers you extensive benefits:

- Warranty period:** **3 years** from date of purchase.  
**6 months** for wear parts and consumables under normal and proper conditions of use (e.g. rechargeable batteries).
- Costs:** Free repair/exchange  
No transport costs
- Hotline:** **GB 0044 151 649 1500** **IE 0044 1890 946 244**
- Phone lines available:** Monday to Thursday, 9am – 5pm /  
Friday, 9am – 3:15 pm

Please contact our **AFTER SALES SUPPORT** by phone or e-mail before sending in the device. This allows us to provide support in the event of possible operator errors.

### In order to make a claim under the warranty, please send us:

- The faulty item together with the original purchase receipt and the completed warranty card
- The product with all components included in the packaging

### The warranty does not cover damage caused by:

- **Accident** or **unanticipated events** (e.g. lightning, water, fire)
- **Improper use** or **transport**
- **Disregard of the safety** and **maintenance instructions**
- Other **improper treatment** or **modification** of the product

After the expiry of the warranty period, you still have the possibility to have your product repaired at your own expense. If the repair or the estimate of costs is not free of charge you will be informed accordingly in advance.

This warranty does not affect your statutory rights. In the event that a product is received for repair, neither the service company nor the seller will assume any liability for data or settings possibly stored on the product by the customer.